Dear Barry,

I am writing to thank you for our beautiful new garden. It was an incredibly awkward space to design around, with all sorts of constraints, and your landscaping and plantings have truly enhanced the pool area and have given the main entrance the 'wow' factor.

Most particularly I am grateful for the fact that you really listened to our request and found spaces for the plants I love even if perhaps you would have chosen something different for yourself.

Over the past thirteen years (and two gardens), it has been wonderful to work with someone who has been reliable, prompt and unfailingly helpful and I look forward to our continuing association.

Thanks again,

M & M Booker, Balmoral